



Phase One Summary Report

WINTER 2022

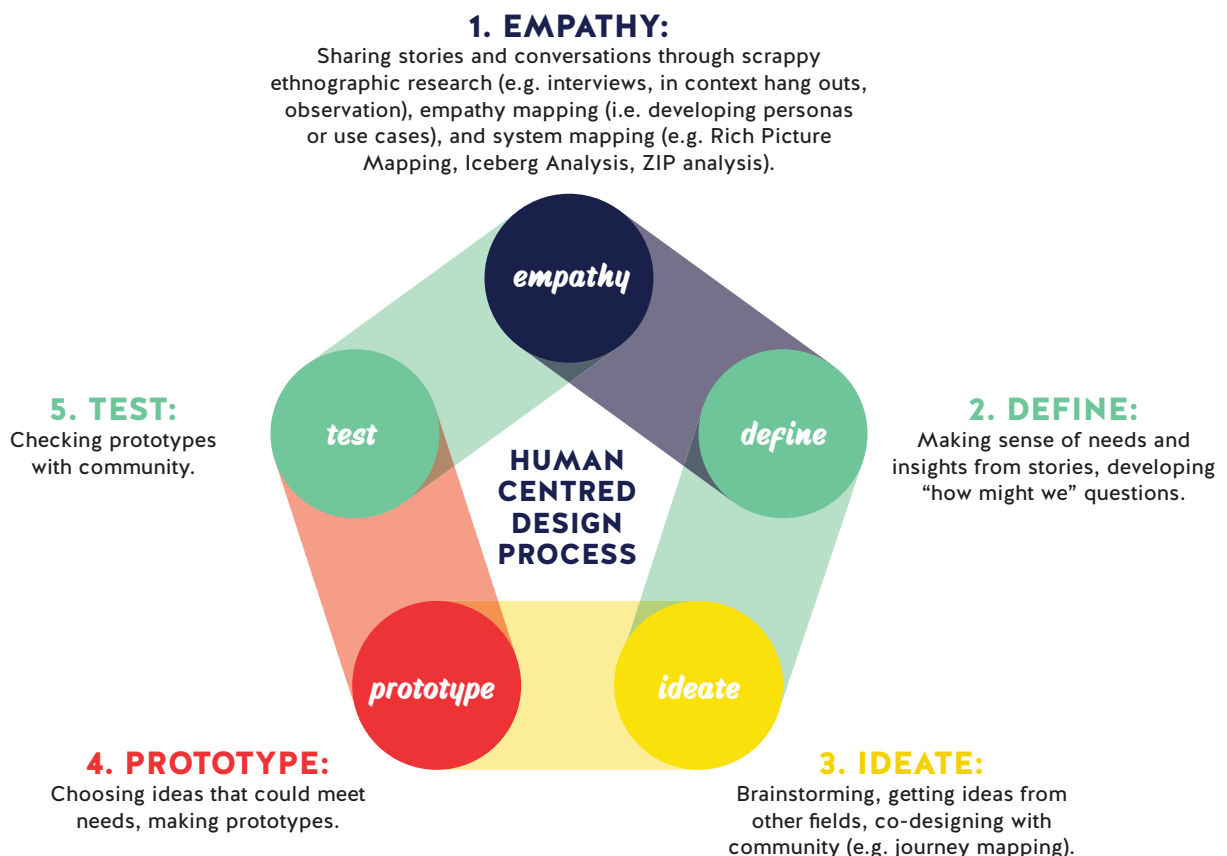


WHAT IS THE FUTURE OF HOME: INCLUSIVE HOUSING SOLUTIONS LAB?

The Future of Home: Inclusive Housing Solutions Lab draws on the principles of human-centred design and social innovation to generate new and creative housing and support models that are accessible, affordable, and support the social inclusion of people with developmental disabilities. *The Future of Home Lab* is a collaboration between Skills Society, Inclusion Alberta, Civida (formerly Capital Region Housing) and Homeward Trust. Lab participants included people with developmental disabilities, their families and allies, service providers, funders, architects, advocates, and housing developers. Through its Phase 1 work, Lab participants generated and tested a number of prototypes to address different challenge areas, ultimately collaborating on a single prototype model that would lead to more inclusive apartment-style living for people with disabilities. A bonus ‘spin off’ prototype of an enhanced property management service was also generated and will be further explored as part of Phase 2.

APPROACH:

Human Centered Design (HCD) is a well established approach to collaborative problem solving that helps teams co-design solutions with deep stakeholder insights. This Lab incorporated the following 5 phases anchored in HCD process principles:



THANK-YOU

This work would not have been possible without the rich and varied insights of our project partners, stewards, core teams, and community members. We express our deep gratitude to you all.

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A Skills Society Action Lab project conducted in partnership
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LAB TOOLS & REPORTS

Below is a summary of lab tools used by participants to support the lab process as well as reports that were collectively generated. Clicking the linked bullets below will allow you to view each tool and report in full.

1. Lab Tools

Empathy: Learning about the challenge

- ▶ [Primer Document](#)
- ▶ [Lab Brief - Scattered Site Model](#)
- ▶ [Lab Brief - Shared Community Model](#)
- ▶ [Personas](#)
- ▶ [Team Charter](#)
- ▶ [Think Jar Collective Social Innovation Lab Field Guide](#)

Define: Research and sense making

- ▶ [Think Jar Collective Exploring the Challenge and Creating Interview Questions](#)
- ▶ [Think Jar Collective Summarizing Insights from Interviews](#)
- ▶ [Think Jar Collective Summarizing Insights from Articles, Literature and Other Media Reviews](#)
- ▶ [Insights Matrix - Scattered Site Model](#)
- ▶ [Insights Matrix - Shared Community Model](#)
- ▶ [Criteria Cards](#)
- ▶ [Gaps & Next Steps Canvas - Scattered Site Model](#)
- ▶ [Gaps & Next Steps Canvas - Shared Community Model](#)

Ideate: Brainstorming and building on ideas of others

- ▶ [Design Criteria and Min Specs - Solution Criteria](#)
- ▶ [Three Horizons Canvas - Scattered Site Model](#)
- ▶ [Three Horizons Canvas - Shared Community Model](#)

Prototype: Visualising prototypes

- ▶ [Prototype Model Canvases - Prototype Evaluation and Testing Workbook](#)

Test: Checking the prototypes with key stakeholders & community

- ▶ [Stakeholder Testing Tool](#)

Phase 1 Prototypes

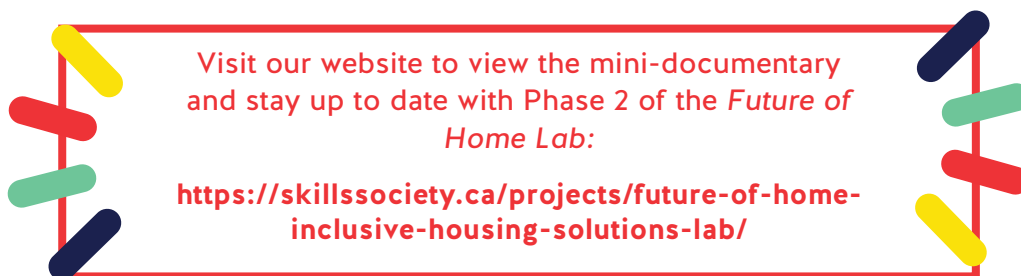
- ▶ [Prototype Booklet - Community Connectors](#)
- ▶ [Prototype Booklet - The Commons](#)

LAB TOOLS & REPORTS Continued

- ▶ Prototype Video - Community Connectors
- ▶ Prototype Video - The Commons
- ▶ Graphic Recording - Scattered Site Model
- ▶ Graphic Recording - Shared Community Model

2. What We're Learning

- ▶ Mini-Documentary
- ▶ Insights from Prototype Testing with Stakeholders
- ▶ Strategic Learning Brief - What Makes a House a Home
- ▶ Strategic Learning Brief - Addressing Tensions in Building an Inclusive Home Life for People with Disabilities
- ▶ Strategic Learning Brief - A Portfolio of Possibilities
- ▶ Strategic Learning Brief - What We Are Learning: Design, Delivery, and Evaluation of the Future of Home Lab
- ▶ Roadmap Report - A Look at Where We Are At Present and Where We Are Headed



Land Acknowledgement

The Future of Home: Inclusive Housing Solutions Lab is based in amiskwaciwâskahikan on Treaty 6 territory, the traditional meeting grounds for the Cree, Saulteaux, Blackfoot, Dene, Nakota Sioux, Métis, and Inuit.

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